

## Financial Information



270-809-4227 or 800-272-4678 ext. 5 msu.bursar@murraystate.edu

### POLICIES AND PROCEDURES

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fees, room and board in accordance with the of cial

- Federal Supplemental Educational Opportunity Grant
- Federal Work-Study (part-t me employment)
- Kentucky Educat onal Excellence Scholarship (KEES)
- KHEAA Scholarships
- Nursing Student Loan
- Scholarship
- TEACH Grant
- University Student Employment (part-t me employment)

A student should begin by completing the Free Application for Federal Student Aid (FAFSA) at fafsa.gov. Application forms and information concerning loans, grants, student employment, and scholarships may be obtained from the Financial Aid Of ce, 500 Sparks Hall or from www.murraystate.edu/students/undergradu ate/payingforcollege/fas/financialaid/financialaidforms.

# Financial Aid Sat sfactory Academic Progress (SAP) This policy applies to all students even if you are not receiving financial aid for the period currently being monitored.

The Department of Educat on and the Commonwealth of Ken tucky each require you to meet Sat sfactory Academic Progress (SAP) requirements in order to maintain eligibility for federal and state loans and grants. Failure to meet the standards as discussed below could lead to loss of eligibility for both federal and state f nancial assistance.

Students who are not meet ng the Financial Aid Policy will be no t fed via Murray State University email and can review their status in the Financial Aid tab within their myGate account.

#### How SAP is Determined

Qualitat ve and Quant tat ve requirements for SAP include:

- A minimum cumulat ve grade point average (GPA) (earned at Murray State University and all transferred credits)
- $\bullet$  A maximum amount of t me allowed to complete all degree requirements
  - A minimum percentage of completed hours earned

#### Qualitat ve Standard - Minimum GPA

The minimum cumulative GPA requirements for Murray State University (as shown in the chart below) are determined by the number of credit hours you have at empted. Once the academic probat onary period leads to academic suspension, you will also be suspended for financial aid.

GPA Hours At empted	Cumulat ve GPA
1 - 32	1.50
33-64	1.70
65-79	1.90
80 or more	200

#### Quant tat ve Standard - Maximum Timeframe

The longest t me you can take to complete your degree is  $1\frac{1}{2}$ t mes the length of the published program length as shown below.

Degree Type	Published Program	Maximum
	Length (Hours)	At empted Hours
Associate	60	90
Baccalaureate	120	180
Post-Baccalaureate seeking	9	
an Associate <sup>1</sup>	180	270
a Baccalaureate <sup>1</sup>	240	360
Graduate/Master's	36	54
Doctoral	79	119

<sup>&</sup>lt;sup>1</sup>These hours reflect first baccalaureate at empted hours.

#### Complet on Rate

You must earn a minimum of 67% of the total number of hours you have at empted during your respect ve undergraduate and/or graduate career. To determine if you are meet ng this requirement, mult ply the total cumulat ve hours you have at empted t mes .67 (.665 or above will be rounded up to .67.)

#### Example:

95 cumulative hours x.67 = requirement of 64 hours earned

Act ons impact ng course complet on when calculat ng at empt ed and earned hours:

	Counts Toward	Counts Toward
Act on	At empted	Earned
Audited, Withdrawn or Incomplete cours	e Yes	No
Transfer or Remedial course	Yes	Yes
Repeat or Non-degree related course	Yes	Yes1
<sup>1</sup> Only the last t me at empted		

#### Semester Withdrawal

More than two (2) of dial academic and/or administrative with drawals from a semester while at ending Murray State University will prevent you from meet ng SAP.

#### Addit onal Informat on

- Complete requirements remain the same if major is changed.
- Financial Aid reviews SAP at the end of each spring semester and covers the preceding summer, fall, and spring terms.
- Financial Aid SAP requirements are not the same as the Academic Suspension rules each requires a separate appeal process. Refer to the *Registrat on and Academic Records* chapter or the Of ce of the Registrar website for the Academic Suspension Appeal Policy.
- You may review your SAP status in the Financial Aid tab within myGate account.

#### Impact of Not Meet ng SAP

Failure to meet any of the SAP requirements will result in a Financial Aid Suspension and make you ineligible to receive any addit onal federal or state f nancial aid.

Of cial not ce of suspension will be sent to you via your Murray State University email address.

#### What to Do if You are Suspended

- -If this is a recurring illness or other health issue, provide a state ment explaining what has changed to enable you to perform bet er going forward.
- -Additional documentation if there is a change in medication for recurring illness which addresses your ability to improve performance.

#### Severe Personal or Family Problems

- Death of immediate family member (parent/guardian, sibling, child, spouse)
  - Divorce
  - Accident
  - · Incarceration

#### Documentat on Needed

- -Death cert f cate or copy of obituary and documentat on ref ect ina family connect on.
- -Divorce decree or let er confirming separation from an object ve third party (representative of the court, pastor, counselor, social worker, etc.).
  - -Copy of police report.
- -If accident resulting in injury, of cial documentation from medical provider refecting confirmed diagnosis and dates of illness or injury.
- -Court documentat on refect ng period of incarcerat on for self or immediate family member and documentat on refect ng family connect on.
- -If court documentat on is unavailable, must provide other documentat on substant at ng arrest and/or period of incarcerat on.

#### Academically Related

- · Seeking addit onal degree
- · Change of major

#### **Documentat on Needed**

-Completed SAP Academic Plan form signed by academic advisor.

#### Extenuating Circumstances

- Work conf ict
- · Military obligat ons

#### Documentat on Needed

- -Writ en statement explaining what has changed to enable you to perform bet er going forward.
  - -Other supporting documentation depending on situation.

### NOTE: Addit onal support ng documentat on may be requested af er init al review.

#### **Next Steps**

Once a completed appeal and all supporting documentation is received by the Ofice of Financial Aid, a review of your individual circumstance will be conducted and a determination will be made.

Decisions will fall into one of four potent al categories.

- 1) Approved without Academic Plan
- 2) Approved with Academic Plan
- 3) Denied
- 4) Administrat vely Denied

#### Decisions will be communicated to you via your Murray State University email. All decisions are f nal.

If your appeal is approved, you will be placed on probat on for a minimum of one (1) semester or for the length of the academic

- (14) "Residence" means the place of abode of a person and the place where the person is physically present most of the time for a noneducational purpose in accordance with Section 3 of this administrative regulation.
- (15) "Student f nancial aid" means all forms of payments to a student if one (1) condit on of receiving the payment is the enrollment of the student at an inst tut on, and includes student employment

t onal purpose or by an act performed as a mat er of convenience.

- (d) Mere physical presence in Kentucky, including living with a relative or friend, shall not be sufficient evidence of domicile and residency.
- (e) A student or prospect ve student shall respond to all requests for informat on regarding domidle or residency requested by an in st tut on.
- (2) The following facts, although not conclusive, shall have pro bat ve value in their ent rety and shall be individually weighted, ap propriate to the facts and circumstances in each determinat on of residency:
- (a) Acceptance of an of er of full-t me employment or transfer to an employer in Kentucky or cont guous area while maintaining residence and domicile in Kentucky;
- (b) Cont nuous physical presence in Kentucky while in a nonstudent status for the twelve (12) months immediately preceding the start of the academic term for which a classification of Kentucky residency is sought;
- (c)1. Filing a Kentucky resident income tax return for the calen dar year preceding the date of applicat on for a change in residency status, or
- 2 Payment of Kentucky withholding taxes while employed during the calendar year for which a change in classification is sought;
- (d) Full-t me employment of at least one (1) year while living in Kentucky;
- (e) At endance as a full-t me, nonresident student at an out-ofstate inst tut on based on a determinat on by that school that the person is a resident of Kentucky;
- (f) Abandonment of a former domicile or residence and estab lishing domicile and residency in Kentucky with application to or at endance at an institution following and incidental to the change in domicile and residency;
- (g) Obtaining licensing or cert f cat on for a professional and oc cupat onal purpose in Kentucky;
  - (h) Payment of real property taxes in Kentucky;
- (i) Ownership of real property in Kentucky, if the property was used by the student as a residence preceding the date of applicat on for a determinat on of residency status;
- (j) Marriage of an independent student to a person who was domiciled in and a resident of Kentucky prior to the marriage; and
- (k) The extent to which a student is dependent on student f nan cial aid in order to provide basic sustenance.
- (3) Except as provided in subsect on (4) of this sect on, the following facts, because of the ease and convenience in completing them, shall have limited probative value in a determination that a person is domiciled in and is a resident of Kentucky:
  - (a) Kentucky automobile registrat on;
  - (b) Kentucky driver's license;
  - (c) Registrat on as a Kentucky voter;
- (d) Long-term lease of at least twelve (12) consecutive months of noncollegiate housing; and
  - (e) Cont nued presence in Kentucky during academic breaks.
- (4) The absence of a fact contained in subsect on (3) of this sect on shall have significant probative value in determining that a student is not domiciled in or is not a resident of Kentucky.
- Sect on 11. Ef ect of a Change in Groumstances on Residency Status. (1) If a person becomes independent or if the residency status of a parent or parents of a dependent person changes, an inst tut on shall reassess residency either upon a request by the student or a review init ated by the inst tut on.
- (2) Upon transfer to a Kentucky inst tut on, a student's residency status shall be assessed by the receiving inst tut on.
- (3) A reconsiderat on of a determinat on of residency status for a dependent person shall be subject to the provisions for cont nu ous enrollment, if applicable.

- Sect on 12 Student Responsibilities (1) A student shall report under the proper residency classification, which includes the following actions:
  - (a) Raising a guest on concerning residency classification;
- (b) Making application for change of residency classification with the designated of ce or person at the institution; and
- (c) Not fying the designated of ce or person at the inst tut on immediately upon a change in residency.
- (2) If a student fails to not fy an inst tut onal of cial of a change in residency, an inst tut onal of cial may invest gate and evaluate the student's residency status.
- (3)(a) If a student fails to provide, by the date specified by the in stitution, information required by an institution in a determination of residency status, the student shall be not field by the institution that the review has been canceled and that a determination has been made.
- (b) Not f cat on shall be made by registered mail, return receipt requested.
- (c) Not f cat on shall be made within ten (10) calendar days af er the deadline for receipt of materials has passed.
- (4)(a) The formal hearing conducted by an inst tut on and the final recommended order shall be a final administrative action with no appeal tolucing s' ered

- (b) Not be an employee in the same organizational unit as the residency appeals of cer.
- (3) An inst tut on shall have writ en procedures for the conduct of a formal hearing that have been adopted by the board of trustees or regents, as appropriate, and that provide for:
- (a) A hearing of cer to make a recommendation on a residency appeal;
  - (b) Guarantees of due process to a student that include:
- The right of a student to be represented by legal counsel;
   nd
- The right of a student to present informat on and to present test mony and informat on in support of a daim of Kentucky resi dency; and
  - (c) A recommendat on to be issued by the hearing of cer.
- (4) An inst tut on's formal hearing procedures shall be fled with the Council on Postsecondary Educat on and shall be available to a student request ng a formal hearing.

Sect on 15. Cost of Formal Hearings. (1) An institution shall pay the cost for all residency determinations including the cost of a formal hearing.

(2) A student shall pay for the cost of all legal representation in support of the student's daim of residency.

(17 Ky.R. 2557; ef. 4-5-1991; Am. 22 Ky.R. 1656; 1988; ef. 5-16-1996; 23 Ky.R. 3380; 3797; 4099; ef. 6-16-1997; 24 Ky.R. 2136; 2705; 25 Ky.R. 51; ef. 7-13-1998; 25 Ky.R. 2177; 2577; 2827; ef. 6-7-1999; 749; 1238; ef. 11-12-2002; 36 Ky.R. 1083; 1951; 2033-M; ef. 4-2-2010; TAm ef. 11-20-2014; 41 Ky.R. 2108; 42 Ky.R. 9; ef. 7-13-2015; TAm 7-13-2015).

For addit onal informat on, write or call the Of ce of the Registrar, Murray State University, 113 Sparks Hall, Murray KY 42071-3312; 270-809-5630.

#### Veterans Af airs

The mission of Murray State's Of ce of Veterans Af airs is to assist the student veteran with the successful transit on from military to university campus life. The Of ce of Veterans Af airs and the School Cert fying Of cial (SCO) are located at 107 Sparks Hall. To contact the SCO, please call 270-809-3754 or email msu.va@ murraystate.edu. VA educat on benef t-eligible candidates should contact the SCO immediately concerning general procedures and documents required to complete enrollment cert f cat on with the VA regional of ce. This will help ensure prompt payment of educat on benef ts.

The primary means of communication between the Ofice of Veterans Afairs and students receiving VA education benefits is via MSU Racermail.

For more informat on pertaining to requirements and eligibility of various VA educat on benef ts and chapters of benef ts can be found on the U.S. Department of Veterans Af airs GI Bill® website at ht p://www.benef ts.va.gov/gibill/. The U.S. Department of Veterans Af airs and/or the U.S. Department of Defense determine all eligibility for Veteran educat on benef ts.

A Veteran Student Organizat on is available to all service members and veterans, as well as a Veterans Lounge located in Room 300 of Alexander Hall. Contact the Of ce of Veterans Af airs for more informat on.

#### Military Federal Tuit on Assistance Post 9/11, (Chap. 33) Yellow Ribbon Program

Murray State University part cipates in the U. S. Department of Veterans Af airs Post 9/11, Chap. 33 Yellow Ribbon Program.

If tuit on and fee charges exceed the in-state tuit on and fee amounts payable under the Post-9/11 GI Bill while the student is en rolled at Murray State University, addit onal funds may be available

through the Yellow Ribbon Program. Inst tut ons of higher learning that enter into a Yellow Ribbon Program Agreement with VA will choose the amount of funds they will contribute toward tuit on and fees. VA will match that amount and issue payment directly to the inst tut on on the student's behalf.

Only veterans, or their designated transferees, entitled to the maximum benefit rate may receive this funding. Active duty service members and their spouses are not eligible for this program. However, some child transferees of active duty service members may be eligible if the service member is qualified at the 100% rate. Therefore the student may be eligible if:

- Service member served an aggregate period of act ve duty af er September 10, 2001 of at least 36 months.
- Service member was honorably discharged from act ve duty for a service connected disability and you served 30 cont nuous days af er September 10, 2001.
- Student is a dependent eligible for Transfer of Ent tlement under the Post-9/11 GI Bill based on a veterans service under the eligibility criteria listed above.

#### In-State Tuit on

Kentucky Administrat ve Regulat on 13 KAR 2-045 allows eligible Veterans of the U.S. Armed Forces and their dependents to receive in-state tuit on rates. Sect on 7 of this KAR specifically states. "... A person eligible for benefits under the federal Post-9/11 Veter ans Educational Assistance Act of 2008 (38 U.S.C. 3301 et seg.) or any other federal law authorizing educational benefits for veterans shall be entitled to Kentucky resident status." For more information concerning this KAR and for verification of eligibility, please contact Murray State's Ofice of Veterans Afiairs at 270-809-3754, or email at msu.va@murraystate.edu.

#### Kentucky Nat onal Guard State Tuit on Assistance

Members of the Kentucky Army and Air Nat onal Guard may be eligible to receive tuit on assistance (TA) up to in-state tuit on for full or part-t me study at any Kentucky public college or university while funds are available. In order to be eligible, the student must be an act ve member of the Kentucky Army or Air Nat onal Guard, must maintain all minimum standards, be eligible for all posit ve person nel act ons, and have completed Init al Entry Training (IET), or its equivalent. For applicat on availability and registrat on, please visit ht ps://ky.ngb.army.mil/tuit onstudent/frmlogin.aspx or contact the Boone Nat onal Guard Center State TA Manager at 502-607-1039. The deadlines for Nat onal Guard TA requests are October 1st (winter/spring terms) and April 1st (Summer/Fall Terms). NOTE: TA will NOT pay the addit onal amount charged for online courses.

#### Federal Tuit on Assistance

Act ve members of the Armed Services may be eligible for fed eral tuit on assistance (TA). In order to be eligible, act ve members must maintain all minimum standards, be eligible for all posit ve personnel act ons, and must have completed a minimum of one year of creditable service from the date of Init al Entry Training (IET) complet on. Service members can take up to 16 semester hours per f scal year. Federal TA can be used for a post-baccalaureate degree af er complet ng 10 years of military service. Federal TA is capped at \$250 per credit hour up to 130 semester hours for baccalaureate degree complet on and 39 semester hours for a master's degree. The method by which the student will apply will be determined by the branch of service. For more informat on and to to

#### Kentucky Department of Veterans Af airs Tuit on Waiver

Tuit on may be waived at any state-supported inst tut on of high er educat on in Kentucky for those children, spouses and widow(er)s of Kentucky residents who, while serving in the armed forces or the Kentucky Nat onal Guard, were killed on act ve duty, who have died as a result of a service-connected disability, who are permanently and totally disabled, who were prisoners-of-war, or who have been declared missing-in-act on. Dependents of living qualifying veterans must be between the ages of 17 and 26. Tuit on fees are waived for up to 45 months, or unt I age 26, whichever comes f rst. Neither the age restrict on nor the 45 month limitat on applies to dependents of deceased veterans. For more informat on and to apply for this benef t, please visit the Kentucky Department of Veterans Af airs at: ht p://veterans.ky.gov/Benef ts/Pages/educat on.aspx.