



This session will focus on the Starfish Student Success Network basic features and cool features. Participants will:

- Review basic features of Starfish and how they can be incorporated into academic advising sessions.
- Consider steps to take to have a productive student meeting.
- Review the academic advising tip for today's session.



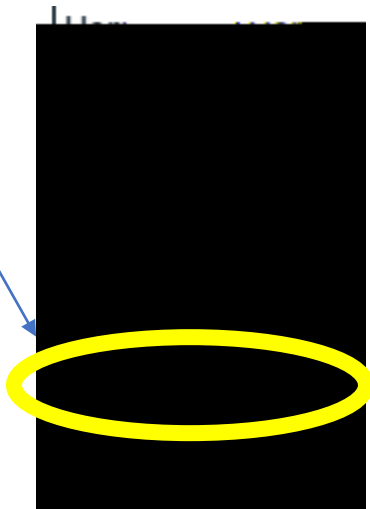
- Review information found in Starfish, myGate, and/or RACR Degree Audit
- Reach out directly to the student through face-to-face interaction, email, or phone
  - Once you have a sense of the issues that are affecting their success and you feel you are unable to help, refer them to Student Engagement and Success.
- Utilize the Starfish Student Success Network to alert staff for further outreach
  - Submit a flag to raise a concern
  - Submit a Kudo to reinforce positive behaviours

What best practices do you use to outreach to students and provide assistance? What's worked for you?

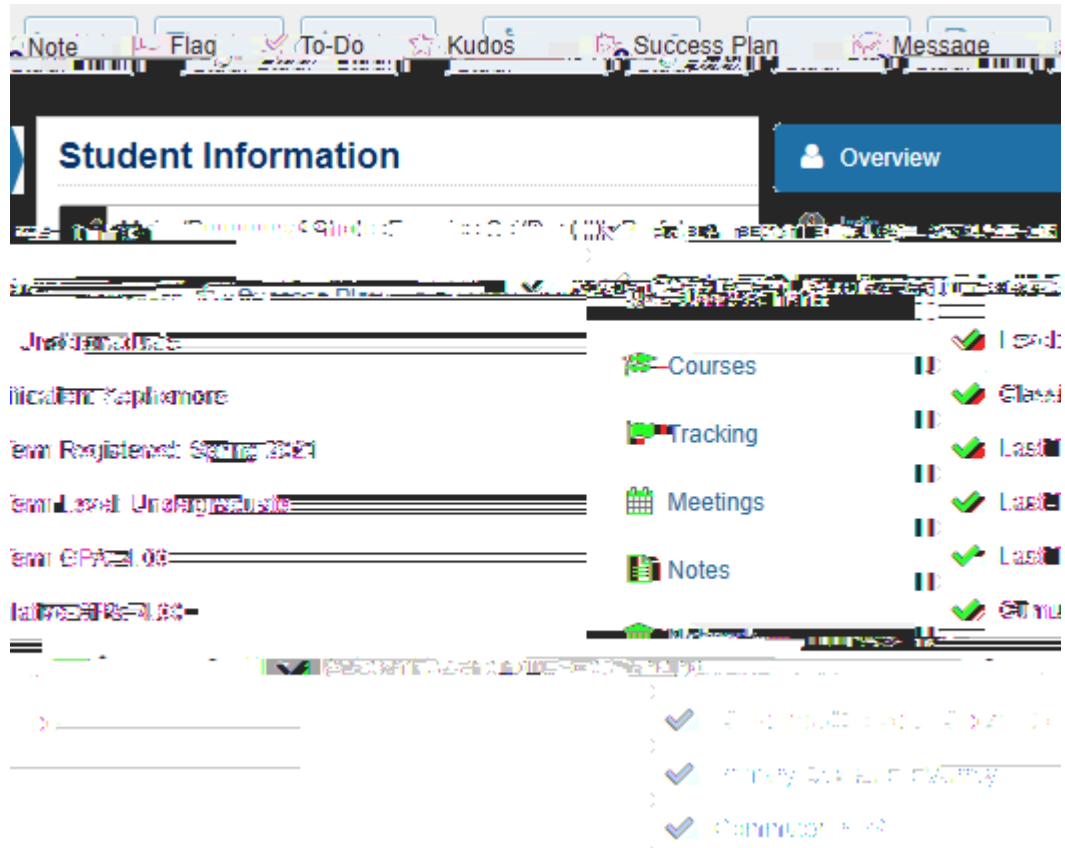




- Accessing Starfish is completed through single sign-on to myGate or Canvas
  - myGate
    - Log into myGate
    - Go to the Teaching/Advising tab or the Employee tab
    - Click on the Starfish Student Success Network link
  - Canvas

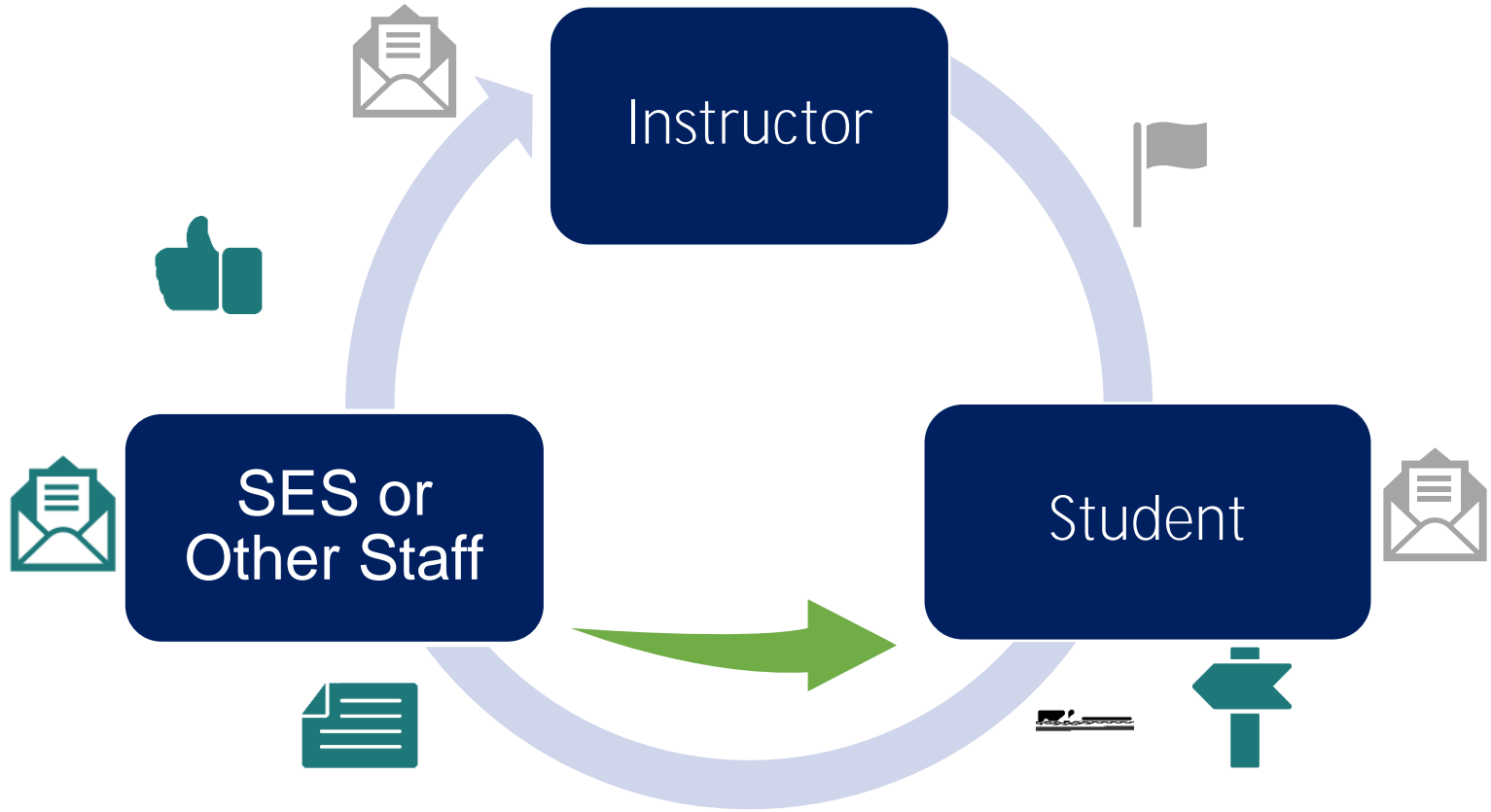


- View lists of your students through the connections you have with them – advisor, instructor, dean, other
- Click on a student's name to view more information about the student through the student folder --- From a snap shot of information to more details about courses, grades, flags and kudos, to notes and the support network in place for each student.



Student Success Network.  
**Dive In!**







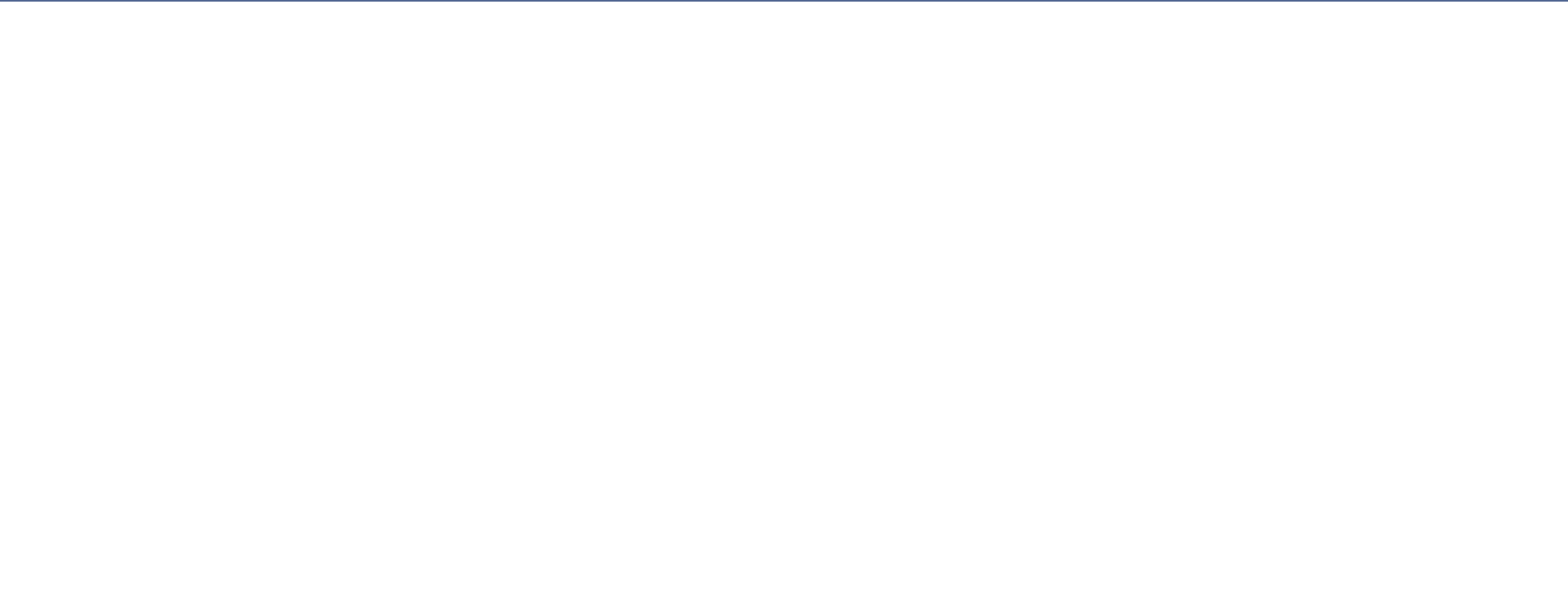
All message  
templates are  
posted on  
murraystate.edu



- You have the opportunity to create office hours in Starfish and allow students with whom you are connected to schedule meetings.
- Following the student meeting, you can record meeting outcomes all through Starfish.
- This video on the Starfish resource website, [Setting Up Office Hours](#), walks you through setting up office hours.

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# Training and Resources

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